

PRIVACY POLICY

102082727 Saskatchewan Ltd. and any subsidiaries or affiliates (“SaskLander”) are committed to maintaining our customer’s privacy and the security of personal information.

This policy explains SaskLander’s practices as they relate to the collection, retention, use, and destruction of personal information. We’ve tried to keep it simple, but there might be some confusing language. If you’re unsure of the meaning of anything, please ask us.

Our Privacy Policy explains:

- the type of information that we collect, and why we collect it;
- how that information is used; and
- the choices that we have regarding how to update that information.

Information that We Collect

We collect personal information in connection with the provisions of our products and services (“Services”). Generally, we can collect customer information in the following ways:

- **Information you give us:** In order to use the Services, we require you to sign up for an online account. Through this process we will ask you for personal information, such as your name, email address, telephone number, credit card information, billing information, or other data that can be reasonably linked to you or your other information by us, such as information that we associate with your account. We will also acquire certain personal information as a result of the transactions that we participate in, such as the type and nature of the Services purchased, method of payment preferences, and customer communication preferences. Generally, you give us this information, as it is required in order for us to provide the Services to you. Sometimes this information may be provided to a third party because it is necessary for that third party to access the information to provide the services. In those instances, you are giving us the consent to provide that information to the third party.
- **Information that we get from your use of our services:** We also collect information through the use of the Services, which does not require any further positive action by you. This information includes:
 - **Log Information:** When you use our Services we automatically collect and store certain information in server logs, which includes: how you used our services; the duration of time that you were using our services; IP addresses; device event information such as crashes, system activity, and hardware/software version information; and cookies that may uniquely identify your user account;

- **Location Information:** If you turn on the location settings, we may collect your device's geolocation information and save your device's coordinates to offer you certain features. We may also use the stored and real-time locations to personalize the Services to provide you with a better experience by making it easier to interact with other users who are nearby. If you switch off the location settings on your phone, we may still determine your city, province, and country, based on your IP address (but not your exact location).
- **Local Storage:** When you are using software that we have developed, we may store information locally on your devices;
- **Cookies:** We may use "cookies" to track and store data. "Cookies" are small text files placed on your computer that can collect and store a variety of information, including visitor preferences and activities on our websites. Permanent cookies are stored indefinitely on a user's hard drive unless manually deleted, while temporary cookies are automatically deleted from the user's browser upon logging out of a website. Web browsers typically allow users to disable permanent and/or temporary cookies.

How We Use Information We Collect

We use this information to administer, better, and improve the Services that we provide to you. For example, we require payment information in order to process the pay-per-use fees that you elect to purchase through our Services. We also aggregate certain personal information, and then study that information to improve our Services.

When you contact SaskLander, we keep a record of your communication to help us solve the issue that you might be facing.

We use information collected from cookies and other technologies, to improve your user experience and the overall quality of our services. As you use our Services, this technology tracks your interaction and provides us with information on how you use the Services. We then use this information to improve your user experience. Some of these activities are automatic, whereas others are done manually by our IT professionals and developers.

We will ask for your consent before using information for a purpose other than those that are set out in this Privacy Policy.

SaskLander processes personal information from ours and third party storage servers that may be located throughout the world. The personal information that you provide to us may not be located in the Country in which you reside, or are accessing our Services from.

Your Consent

SaskLander only collects uses and discloses your personal information with your consent. This consent may be express or implied. If you choose to voluntarily submit personal information to us, we will consider that you have consented to our collection, use and disclosure of this personal information for purposes reasonably related to the Services. This means that your profile will be shared with other users. If we have collected this information through your use of the Services, and it can be used to improve your experience or the experience of others using the Services, then we presume that we have implied consent.

If you ever wish to revoke your consent, send us an email listing the personal information that you no longer wish for us to collect. While we cannot guarantee that we will be able to continue providing you with the Services if we cannot collect certain information from you, we will tell you what information is critical to the Services, and what information is not. You can then decide if you would like for us to continue collecting that critical information or stop providing the Services. We will not stop providing you with the Services for opting out of the collection of non-critical personal information.

Access to Personal Information

We will provide you with access to the personal information that we hold about you. If you want to access your personal information, write to our Privacy Officer. The contact information for this office is located at the end of this Policy. Generally, there is no cost to access your personal information. However, in some circumstances we may charge reasonable costs. If that is going to occur, we will notify you first and ask if you still want to proceed.

If some of the information that we have collected about you is inaccurate or otherwise incorrect, show us how it is wrong and we will correct it. To ensure that your personal information is accurate, please let us know when changes to your personal information arise.

Retention and Destruction of Personal Information

We will keep personal information only as long as is necessary to provide the Services and to meet legal or regulatory requirements. When your personal information is no longer required we will destroy it in a secure and confidential manner.

Security of Information

Security is very important to us. We take reasonable security precautions to ensure that your personal information is not compromised. This includes (but is not limited to):

- User name and password logins with one way password encryption;

- Hidden backend database server that only allows access to local processes; and
- Device to server protocol encryption.

We also want to point out that the internet itself is not a secure method of communication and we cannot guarantee that the privacy or security of personal information submitted over the internet or through an app will not be compromised. No security protection can protect against every circumstance.

What You Can Do

Just as you play a vital role in ensuring the security of your home and your possessions, you too share in the responsibility for ensuring that your personal information is adequately protected. While we takes strong measures to protect the security and privacy of your information, there are important steps that you should take to help protect your information when accessing our Services.

To protect your information, you should consider and adopt the following “best practices”:

- **Never leave your phone unattended** while using our Services.
- **Secure or erase files** stored on your device so others cannot read them. Most programs store information in non-protected (unencrypted) files to improve performance. These files remain there until erased.
- **Disable automatic password-save features** in the software you use.
- **Install new security patches** as soon as your operating system and internet browser manufacturers make them available.
- **Install an anti-spyware program.** Ensure your anti-spyware is enabled and configured to run daily updates and regular spam scans.

Changes to this Policy

Our Privacy Policy may change from time to time. We will not reduce your rights under this policy without your explicit consent. We will also keep prior versions of this policy in an archive that you can review.

Privacy Officer

If you want to talk with us about our Privacy Policy or have questions about this Policy, our Privacy Officer will be happy to speak with you. The contact information is:

102082727 Saskatchewan Ltd.
Attention: Privacy Officer
email: privacy@sasklander.ca